



Riverside Golf Course / East Keilor Leisure Centre



Direct Debit Membership

Membership Application Form

Mrs / Mr / Miss / Ms (Please circle).

Surname: _____ Given Names: _____

Address: _____ Suburb: _____ Postcode: _____

Date of Birth: _____ Occupation: _____

Phone Number (H): _____ (W): _____

(M): _____ E-Mail: _____

Credit Card Debit

Card Type: MasterCard Visa

Name on Card: _____ Expiry Date: __ __ / __ __

Card Account Number __ __ __ __ / __ __ __ __ / __ __ __ __ / __ __ __ __

Signature of Card holder: _____ Date: __ __ / __ __ / __ __

OR

Direct Debit Request

Request and Authority to debit the account named below to pay Riverside Golf and Tennis

Request and Authority to debit	Surname or Company name Request and authorise Leisure Management Services Pty Ltd, trading as Riverside Golf and tennis User Id 130115, to arrange for any amount Riverside Golf and Tennis may debit or charge to be debited through The Bulk Electronic Clearing System from an account held at the financial institution identified below subject to the terms and conditions of the Direct Debit Request Agreements (and any further instructors provided below)
Insert the name and Address of financial Institution at which Account is held	Financial institution name _____ _____
Insert details of Account to be debited	Name of account _____ BSB number __ __ __ / __ __ __ Account number __ __ __ __ __ __ __ __

Acknowledgment	By signing this Direct Debit Request you acknowledge having read and understood the terms and conditions governing the debit arrangements between you and Riverside Golf and Tennis as set out in the Request and in your Direct Debit Service Arrangement.
Payment	Commencing on.... / / I/We hereby authorise Riverside Golf and Tennis to make Periodic withdrawals from the financial institution specified by me as follows: Set up fee: _____ (to be paid upon joining) & \$ _____ each month
Insert your signature	Signature _____ If signing for a company, sign and print full name and capacity for signing eg Director Date __ __ / __ __ / __ __

Note: Direct Debiting is not available on the full range of accounts. If in doubt, please refer to your financial Institution.

*** PLEASE TURN OVER → → →

Terms and Conditions of Riverside Membership

- *A direct debit membership is made up of a low monthly payment (\$55.00) debited from your credit card or an account nominated by you.*
- *A joining fee of \$50.00 is payable to commence your membership.*
- *Debits will be drawn from your account on the 28th day of each month.*
- *Renewals are not necessary, as the membership has no expiry date.*
- *The minimum membership period is **6 months**. Fourteen days notice in writing must be given before cancellation of a membership.*
- *Course members have free access to the course at all times (other than those when **Club members occupy ie Saturday, Sunday and Wednesday mornings**).*
- *Course members are entitled to members rates at the driving range.*
- *The member must present the card to be entitled to its benefits*
- *I understand that I will be notified of any price increases and accordingly debited the new amount.*
- *Members will be notified of any price changes 30 days in advance of the nominated date.*
- *Members must act in accordance to centre rules and regulations; failure to do so can result in automatic cancellation of membership.*
- *Membership is non transferable*
- *Riverside Golf and Tennis Centre is a non smoking facility.*
- *A high standard of behaviour is expected of members at all times.*
- *Goods and valuables are left in the centre at the patron's own risk.*
- *Members are asked to wear appropriate clean attire when visiting the centre.*
- *All clients are to comply with the proper and correct use of all the facilities and shall not wilfully or recklessly tamper, misuse or intentionally interfere with their operation.*
- *Management reserves the right to restrict access to the golf course for private hire or other events.*
- *Management reserves the right to terminate membership and forbid any persons from the centre.*

It is the responsibility of the individual to abide by all the rules and regulations of the Riverside Golf and Tennis Centre.

How did you find out about the centre?

- | | |
|---|--|
| <input type="checkbox"/> Local resident/have always known | <input type="checkbox"/> Local newspaper advertising |
| <input type="checkbox"/> Recommended/Referred | <input type="checkbox"/> Driving in the area |
| <input type="checkbox"/> Phone call | <input type="checkbox"/> External promotional event |
| <input type="checkbox"/> Other | |

East Keilor Leisure Centre

- **A Staff Member from East Keilor Leisure Centre will call you to organise an assessment & sign up for the facility.**
- **East Keilor is located at Quinn Grove East Keilor contact number 9336 3711**

Customer Signature: _____

Date _____

***** Please Make sure you have read and understood the terms and conditions before signing*****

Riverside Golf and Tennis Centre
Newsom Street, Ascot Vale 3032
Direct Debit Request Service Agreement

Definitions

- Account means the account held at your financial institution from which we are authorised to arrange for funds to be debited.
- Agreement means the direct debit request service agreement between you and us.
- Business day means a day other than a Saturday or Sunday or a public holiday listed throughout Australia.
- Debit day means the day that payment by you to us is due.
- Direct payment means a particular transaction where a debit is made.
- Direct debit request means the direct debit request between us and you (and includes any Form PD-C approved for use in the transitional period)
- Transitional period means the period commencing on the industry implementation date for direct debit requests (currently 31 March 2000) and concluding 12 calendar months from that date.
- Us or we mean LMS trading as Riverside Golf and Tennis you have authorised by signing a direct debit request.
- You means the customer who signed the direct debit request.
- Your financial institution is the financial institution where you hold the account that you have authorised us to arrange Debit.

1. Debiting your account

- 1.1 By signing a direct debit request, you have authorised us to arrange for funds to be debited from your account. You should refer to the direct debit request and this agreement for the terms of the arrangement between you and us.
- 1.2 We will only arrange for funds to be debited from your account as authorised in the direct debit request.
- 1.3 If the direct debit falls on a day that is not a business day, we may direct your financial institution to debit your account on the following business day. If you are unsure about which day your account has or will be debited you should ask your financial institution.

2. Changes by us

- 2.1 We may vary any details of this agreement or a direct debit request at any time giving you at least Fourteen (14) days written notice.

3. Changes by you

- 3.1 Subject to 3.2 and 3.3 you may change the arrangements under a direct debit request by contacting us on 9326 0755.
- 3.2 If you wish to stop or defer a debit payment you must notify us in writing at least fourteen days before the next debit day. This notice should be given to us in the first instance.
- 3.3 You may also cancel your authority for us to debit your account at any time after a 3-month period by giving us fourteen days notice in writing before the next debit day. This notice should be given to us in the first instance.

4. Your Obligations

- 4.1 It is your responsibility to ensure that there are sufficient clear funds available in your account to all a debit payment to make in accordance with the direct debit request.
- 4.2 If there are insufficient clear funds in your account to meet a debit payment:

- (a) you may be charged a fee and/or interest by your financial institution:
- (b) you may also incur fees or charges imposed or incurred by us: and
- (c) You must arrange for the debit payment to be made by another Method or arrange for sufficient clear funds to be in your account by an agreed time so that we can process the debit payment.

- 4.3 You should check your account statement to verify that the amount debited from your account is correct.

- 4.4 If National Australia Bank Limited A.C.N. 004044937 ("National") is liable to pay goods and service tax (GST) on a supply made by the National in connection with this agreement, then you agree to pay the National on demand an amount equal to the consideration payable for the supply multiplied by the GST rate.

5. Dispute

- 5.1 If you believe that there has been an error in debiting your account, you should notify us directly on 9326 0755 and confirm that notice in writing with us as soon as possible so that we can resolve your query more quickly
- 5.2 If we conclude as a result of our investigation that your account has been incorrectly debited we will respond to your query by arranging for your financial institution to adjust your account (including interest and charges) accordingly. We will also notify you in writing of the amount by which your account has been adjusted.
- 5.3 If we conclude as a result of our investigations that your account has been incorrectly debited we will respond to your query by providing you with reasons and any evidence for this finding.
- 5.4 Any queries you may have about an error made in debiting your account should be directed to us in the first instance so that we can attempt to resolve the matter between you and us. If we cannot resolve the matter you can still refer it to your financial institution which will obtain details from you of the disputed transaction and may lodge a claim on your behalf.

6. Accounts

You should check:

- (a) With your financial institution whether direct debiting is available from your account, as direct debit is not available on all accounts offered by financial institutions.
- (b) Your account details which you have provided to us are correct by checking them against a recently account statement: and
- (c) With your financial institutions before completing the direct debit request if you have any queries about how to complete the direct debit request.

7. Confidentiality

- 7.1 We will keep any information (including your account details) in your direct request confidential. We will make reasonable efforts to keep any such information that we have about your secure and to ensure that any of our employees or agents who have access to information about you do not make any unauthorised use modification, reproduction or disclosure of that information

- 7.2 We will only disclose information that we have about you:

- (a) To the extent specially required by law: or
- (b) For the purpose of this agreement (including disclosing information in connection with any query or claim)

8. Notice

- 8.1 If you wish to notify us in writing about anything relating to this agreement you should write to Riverside Golf and Tennis, Newsom street Ascot Vale

- 8.2 We will notify you by sending a notice in the ordinary post to the address you have given.